Content Manager for iSeries Administrative Training

OAS Corp. provides consulting support for your existing IBM Content Manager (CM) and Kofax Ascent Capture document imaging systems. Listed below are some of the specific setup and administrative activities to be addressed with an on-site product review and training session scheduled to last approximately four days. It is up to you which items receive more or less emphasis based on your needs.

- Review, share and provide the eighteen chapters of presentation materials as presented within the 4 and a half day IBM Content Manager for iSeries System Administration training class.
- Detailed review of the CM product, including administration, indexing, archival, and retrieval, including the purpose of key product files (EKD files)
- Skills transfer regarding the location and installation of fixpacks for the CM server and CM clients
- Skills transfer regarding the best methods for the creation of CM Attributes and Index Classes including setting up security
- Review methods for setting up auto-foldering
- Review of the CM archive process, including interfacing with the optical jukebox
- Review of possible APIs that can be used to integrate CM with other business applications
- Review features and functions of the CM Client
- Review Ascent Capture Batch Class setup, including:
  - Release to CM, multiple release within a batch, and release of PDF files
  - Methods for automatic indexing and separation, including OCR and OMR
  - How to use Validation script programming to improve the capture process
  - Use of image cleanup and filters to improve OCR and ICR rates
  - Setup of scanner profiles within the Ascent Scan module
  - Setup and use of VRS with the scanner
- Review a recommended optical platter backup and recovery procedure
- Review of current CM OnDemand environment and options for the future.

For a complete Statement of Work or more information please contact:

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